



Bloom Behavioral Solutions, Inc.
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Jacksonville, FL 32256
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Cancellation Policy

A cancellation with **less than 24 hours**, may result in a **\$50 fee per cancellation**. A cancellation is defined per appointment. For instance, if a patient is scheduled for three different therapies (ABA, OT, Speech), the fee will be \$150. We ask that you provide our staff with as much notice as possible for cancellations, so that we may modify the therapist's schedules accordingly.

Each client is expected to **attend 90% of therapy** per their contractual scheduling agreement **per quarter**, as outlined prior to the commencement of continuous care. The scheduling agreement is based upon clinician recommended care, clinician, and client availability, and client agreement. The quarters are based upon the 12 month calendar year beginning in January.

In the event that you attend less than 90% of therapy appointments, you will be charged \$50 per cancellation until the following quarter starts over.

Bloom Behavioral Solutions, Inc. reserves the right to modify a client's schedule due to circumstances of chronic illness, or other variables that may affect a client's attendance, and adherence to the company policy.

We value each of our client's and strive to provide the best care possible. Our cancellation and attendance policies is to protect the integrity of our care, progression within the patient's Plan of Care, and the schedules of our therapeutic staff. If you find that you may not be able to adhere to the patient's scheduling contract due to chronic illness, financial difficulties, or conflicting arrangements, we will do our best to modify the patient's schedules to work with your needs and availability.

By signing below, you understand, and agree to the terms. You also agree to assume all financial responsibility for cancellation fees.

Patient Name

Patient or Guardian Signature

Date